

ADVISORY BULLETIN

REF: Firefox Browser Update for E-Filing Portal Review

DATE: March 8, 2017

NO: 17-014

CONTACT: Service Center

E-MAIL: support@flclerks.com

TELEPHONE: (850) 577-5600

PAGE: 1 OF 1

FLORIDA COURT CLERKS & COMPTROLLERS INFORMATION BOX

Intended audience:	Clerks' staff	Category:	E-Filing/Clerk IT
Priority:	Medium	Action required:	Review the attached instructions to ensure your browser supports the Portal Review process for E-Filing.
Executive Summary:	For those Clerks' offices using Firefox as their Internet browser for the Florida Courts E-Filing Portal Review process, the latest version of Firefox [52.0] no longer supports Silverlight, which is currently required to access the E-Filing Review. The review process is used by Clerks to approve documents electronically filed through the E-Filing Portal.		
Clerk outreach:	Notify users of the browser change for the Portal Review process.		

For those Clerks' offices using Firefox as their Internet browser for the Florida Courts E-Filing Portal Review process, the latest version of Firefox [52.0] no longer supports Silverlight, which is currently required to access the E-Filing Portal Review. The review process is used by Clerks to approve documents electronically filed through the E-Filing Portal.

Silverlight is being phased out of the E-Filing Portal over the next two releases and users will need to either revert back to an earlier version of Firefox or switch to Internet Explorer. Similarly, Google Chrome discontinued supporting Silverlight in 2015, as described in [Advisory Bulletin 15-022](#) on April 21, 2015.

The Firefox 52.0 version, which was updated overnight last night, caused most computers to automatically install the latest version of Firefox. According to the release notes for Firefox 52.0, Silverlight is no longer supported by this web browser. There is currently a workaround available by downloading an earlier version of Firefox. [Follow this link to access release notes from Firefox.](#)

If you have any questions, please contact the Service Center at support@flclerks.com or (850) 577-5600.